



Information about nurse staffing at UC medical centers

Allegations by the California Nurses Association about unsafe nurse staffing levels at UC medical centers are untrue. Below is information about UC’s record on safe staffing levels and meeting state-mandated nurse staffing requirements, as well as UC’s reputation for patient care and safety generally.

- UC medical centers maintain safe staffing levels at all times. **All five UC medical centers meet – and in many instances exceed – state mandated nurse staffing ratios.** (Details about staffing plans and compliance with ratios are available from each medical center – see contacts below).
- UC medical centers are known worldwide for their excellent patient care, and are consistently recognized by independent surveys and regulatory agencies as being among the best in the country – highlights include:
 - U.S. News & World Report – the most extensive hospital ranking to date – consistently rates **UC medical centers among the best hospitals in the country.** The 2009-10 report rated **UCLA #2** and **UCSF #4** in nurse-to-patient ratios.
 - A national hospital accreditation association (JCAHO) recently cited **UCSF’s** nurses and care delivery teams as exceptional. JCAHO accreditation is recognized nationwide as a rating of quality that reflects an organization’s commitment to upholding specific performance standards.
 - For 11 consecutive years, **UC Davis** has won the Consumer Choice Award for best overall quality and reputation among all hospitals in its region, and has one of the highest RN-to-patient ratios in the nation.
 - In 2008, the American Nurses Credentialing Center designated **UC Irvine** as a Magnet hospital for a second time – a distinction that recognizes nursing excellence.
 - In 2009, Nursing Professionals magazine rated **UC San Diego** one of only 10 California hospitals in its “Top 100 Hospitals to Work For” survey of job satisfaction among nurses.
 - Additional ratings and awards information is available from each medical center.
- A neutral third-party mediator recently concluded that the labor-management process mandated by the current UC-CNA contract adequately addresses staffing issues.
- Nurse vacancy rates at UC medical centers are very low – lower than many other hospitals – in part due to the supportive work environment, and excellent salaries and benefits UC nurses receive.

Media contacts for more information

Reporters may contact the following UC medical center personnel for additional details about location-specific nurse staffing levels and compliance with staffing ratios.

UCSF	UC Davis	UCLA	UC Irvine	UC San Diego
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